

Quality Policy

IC Transport Northwest Ltd offers a service to supply a dedicated business courier across UK and Europe.

IC Transport Northwest Ltd completes the above services and places particular emphasis on providing experienced and competent staff with the safety, reliability and quality of client services being a major consideration throughout the organisation.

The ability of IC Transport Northwest Ltd to continue to provide an extremely high standard of service for all their clients, ensuring timely deliveries, competitive pricing and a consistently high quality of product will be enhanced by committing to comply with the requirements of the ISO9001:2015 Quality System and continually improving upon the Quality Management System.

The Quality Objectives of the organisation shall be reviewed on an annual basis at management review, or more frequently if required. Objectives will only be set, amended or removed with the approval of the Managing Director and will be reviewed at management review.

This Policy is communicated to all staff throughout the company and will be reviewed, at least annually, at Management Review meetings, thereby allowing staff to participate in company improvement.

As Managing Director of IC Transport Northwest Ltd, I am ultimately responsible for the quality of all our services. It is essential within the requirements of ISO9001:2015 that when performing our individual tasks and daily responsibilities, all staff act in accordance with the requirements of this Quality System, ensuring we maintain our high standards and accountability and continually improve the company operations and the QMS.

Signed: _____



Date: 18th February 2025

Marc Cole
Managing Director